



# TERMS AND CONDITIONS

## OBS Lapsed Offer Internationals

### **A. DEFINITIONS**

The promoter is: **INTEGRATED CASINO RESORTS CYPRUS LIMITED** (“ICR” or “we” or “our”).  
**You or Your:** means the member(s) of the Melco Club who will participate in this promotion.

### **B. THE PROMOTION**

The “OBS Lapsed Offer Internationals” promotion is available for International Melco Club Members that fulfil specific criteria, offering the opportunity to book minimum 2 nights stay (bar rate) at City of Dreams Mediterranean, subject to these terms and conditions.

Any reference in these Terms and Conditions to dates or days means ‘Gaming Days’. A ‘Gaming Day’ is defined as the 24-hour period commencing at 06:00 of a calendar day and ending at 05:59 of the next calendar day.

- **Duration of Promotion:** From 20<sup>th</sup> January 2026 until 16<sup>th</sup> March 2026
- **Eligibility:** International lapsed Melco Club Members who meet specific criteria.
  - Eligible members will receive an SMS and/or push notification for the offer.
- **Participating Properties:** ICR Casino premises at the City of Dreams Mediterranean
- **Offer:** There will be 2 available offers and the eligible Melco Club members will receive one of the offer codes based on specific eligibility criteria.
  - OBSBAR1 = Book for a minimum of 2-nights stay (BAR rate) at City of Dreams Mediterranean to get €300 in points.
  - OBSBAR2 = Book for a minimum of 2-nights stay (BAR rate) at City of Dreams Mediterranean to get €600 in points.
- Eligible members may claim the offer once per booking.
- Eligible members who wish to book a 2<sup>nd</sup> room under the same Melco Club card number they will be charged the relevant casino rate for the rooms, and no additional free play will be given for the 2<sup>nd</sup> room.
- The last day of bookings will be considered the 31<sup>st</sup> of March 2026. No room bookings will be made onwards.
- The offer will be communicated via SMS. The SMS will be sent only to eligible patrons who have consented to receive SMS and personalized SMS for marketing communication.
- The patrons who will receive the SMS will need to call to +35725088068 or send an email to [reservations@melco-resorts.com.cy](mailto:reservations@melco-resorts.com.cy) to make their reservation, and mention one of the two codes as well as the number of their Melco Club Card.
- The points will be credited to the eligible patron account the next day of the check-in.
- The points may be redeemed in Free Play.
- The points will be available for redemption until 31<sup>st</sup> March 2027.
- Primary guests must be present during check-in and sharer/guests are required to register in the front office.
- Upon check in at City of Dreams Mediterranean you will be required to provide a credit card deposit (valid beyond the period of your intended stay). Reimbursement of the deposit will be on check out once all expenses are settled.
- Extras/incidentals are not included and must be arranged and settled separately at the reception of the hotel (Spa service, Room Service, transportation request, additional guest etc.)
- Requests for room type, room number, floor are not guaranteed.
- Early arrival or late departure may be arranged upon availability at an additional cost.
- Cancellation or amendments to reservation must be received at least 3 business days prior the check-in date.
- ICR has the right to cancel/re-book the stay/booking if required.
- The offer may not be claimed by a third party on your behalf.
- The offer is valid only based on Room availability.



- By participating in this promotion, You agree to be bound by these Terms and Conditions.
- ICR reserves the right to refuse to award the prize to anyone in breach of these Terms and Conditions.
- For additional information or any assistance in relation to this promotion please contact ICR call centre at +35725088888.

### **C. ELIGIBILITY**

- The promotion is only available to **Melco Club members** except:
  - employees of ICR or its holding or subsidiary companies.
  - members who are banned or Self-Excluded or have signed a Time out or Setting limits form/application.
- Special case Scenarios:
 

There may be cases where a member, during the validity of this promotion, signs an application for Self-Exclusion, Time Out or Setting limits under the Responsible Gaming programme of ICR or is required to provide any documentation and/or information and sign the relevant form(s) and/or other documents in line with ICR's policies and procedures. Should this happen:

  - Members who applied for Self-Exclusion, Time Out or Setting limits before or during the period of the promotion are ineligible and therefore, they cannot participate in the promotion or claim any offer or prize.
  - Members who are banned from Casino premises under an Exclusion Order before or during the period of the promotion are ineligible and therefore, they cannot participate in the promotion or claim any prize.
  - Members who are required to provide any documentation and/or information and sign the relevant form(s) and/or other documents in line with ICR's policies and procedures can participate in the promotion and claim the offer or prize once the requested documentation and/or information is presented and/or signed (as the case may be) prior to the expiration of the promotion or the period for claiming or redeeming the offer or prize (if applicable).
  - For members whose identification documentation has expired, valid identification documents must be provided to be able to redeem or claim the offer or prize.
- The offer can only be claimed by the member who is entitled to receive the relevant offer.
- In entering the promotion, You confirm that You are eligible to do so and eligible to claim the offer. ICR may require You to provide proof that You are eligible to enter the promotion, such as Your membership card.
- Promotional Non Negotiable Chips (PRNN) do not have an expiry date and can play up to 20 times the minimum of the table, not covering more than 20 numbers per spin in American Roulette games with any combination of playing activity. Opposite bets are not allowed (e.g., red/ black, high/ low). Side bets, bonus bets or progressive bets using PRNN can be accepted subject to management discretion.

### **D. LIMITATION OF LIABILITY**

- ICR does not accept any responsibility if You are not able to participate in the promotion or claim the offer or prize of this promotion for whatever reason.
- ICR will not accept any responsibility for prize certificates, vouchers, receipts or TITO tickets or other tickets that are lost, stolen or damaged (in any way).
- ICR will not be responsible for any SMS, notification, or offer or prize that will not be received or used for whatever reason including, for example, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind.
- ICR will not be responsible for any SMS, notification, or offer that has been sent but not used, or SMS not received due to Casino closure or alteration of operating hours or other reason that resulted in the Casino being unavailable.
- Insofar as is permitted by law, ICR will not in any circumstances be responsible or liable to compensate members or accept any liability for any loss, damage, personal injury or death occurring as a result of participating in this



promotion or claiming the Free Play coupons or winnings or prize or using (in any way) the Free Play coupons, or winnings, or prize except where it is caused by the negligence of ICR. Your statutory rights are not affected.

## **E. DATA PROTECTION AND PUBLICITY**

- ICR will only process your personal information as set out in our Privacy Notice. A copy of our Privacy Notice is available at our Melco Club Counter and on our website (<https://www.cypruscasinos.com/en/privacy>).
- ICR will record and/or take photographs of the promotional event and/or game and the winners participating in the said event and/or game.
- ICR will use the recordings and images captured for transparency and validity purposes, as well as branding purposes regarding the promotion of ICR's business in print and digital media formats, subject to the winners' explicit written consent.

## **F. GENERAL**

- If there is any reason to believe that You have breached any of these Terms and Conditions, ICR, at its sole discretion, reserves the right to exclude You from participating in this promotion.
- ICR reserves the right to terminate, cancel or amend this promotion without prior notice. In all cases, ICR's decision is final.
- These Terms and Conditions shall be governed by the laws of the Republic of Cyprus, and both ICR and You hereby agree to submit to the exclusive jurisdiction of the courts of the Republic of Cyprus.
- If You request to stop receiving any further communication from ICR, this will be applicable within 3 business days from the date of Your request.
- If the winner wishes to exchange the prize for Free Play, then the winner must submit such request to ICR. ICR reserves the absolute right to refuse the winner's request to exchange the prize or set terms and conditions on the use of the Free Play. If the winner's request is approved in writing by the senior management of ICR, then the winner can exchange the prize for the Free Play determined by ICR according to any terms and conditions set by ICR for the use of the said Free Play. ICR reserves the absolute right to determine the amount of the Free Play which may be less than the retail price of the prize.
- If a person has a permanent disability or temporary impairment and is unable to walk up to the stage, then that person will have the right to participate in the game from the dining area near the stage (Centre Stage). In such a case, abovementioned person will have right to either request the use of a microphone for game participation, and/or nominate a representative to appear on stage on behalf of the said person.