

SELF-EXCLUSION FORM

The Self-Exclusion is a harm minimization vehicle and is for customers who feel they have, or will, develop gaming related harm behaviours, or for those customers who feel they have, or will, spend too much time or money in the casino. This Self-Exclusion scheme allows you, the customer, to request denial of entry to the casino and gaming floor for a specified period. The scheme allows you, the customer, to request a short-term or a long-term period exclusion from our casino premises.

This process is in accordance with the Casino Operations and Control Law 2015, Casino Operations, and the Regulations of the said Law (as amended from time to time).

Please note that Integrated Casino Resorts Cyprus Limited (“ICR”) will take all reasonable steps to assist you in fulfilling your Self-Exclusion. You must, however, remember the onus is upon you to ensure you do not breach this agreement.

ICR, its officers and employees will not be held liable for any claims whatsoever or howsoever arising in the event that you fail to comply with your voluntary Self-Exclusion.

“Gaming Day” is defined as a period of 24 consecutive hours beginning at 6am through 6am the following day.

PERSONAL INFORMATION

PATRON ACCOUNT NUMBER: _____ *FIRST NAME: _____ *LAST NAME: _____
*DATE OF BIRTH: _____ (DD) _____ (MM) _____ (YY) *Mandatory field

SHORT-TERM PERIOD

- 1 day
 1 week
 1 month

LONG-TERM PERIOD

- 6 months*
 12 months*

*The termination of the long-term period agreement will not be valid until “Return to Gaming Declaration form” is signed by the patron and accepted by ICR. The person may proceed with submission of the Return to Gaming Declaration only when the selected period has ended.

EXCLUSION REASONING

Please select the reason that best describes your motivation for self-exclusion:

- Dissatisfied with the Operator due to lack of promotions, lack of winnings or poor guest service
 Break required to limit or gain control my gambling activity
 My gambling activity has caused financial hardship and affected my family, personal life or wellbeing
 Other (Please specify): _____

STATEMENT

With this statement, I hereby declare that:

- By my own free will and personal responsibility, I wish to be “Self-Excluded” from all casino premises operated by ICR.
- For short-term period:** I am aware that the Self-Exclusion period will be in effect at the time of the application and will conclude after the expiry of the selected period (i.e., 1 day, week, or month) and at the beginning of the next “Gaming Day”. I acknowledge that, during selected period, I cannot revoke my self-exclusion.
For long-term period: I am aware that the Self-Exclusion period will be in effect at the time of the application and will conclude at the beginning of the next “Gaming Day”, after a period of 6 or 12 months (depending on the selected period), and until the date my “Return to Declaration form” (“RTGD”) is accepted by ICR. The Self-Exclusion cannot be revoked within the 6 or 12-month period. The termination of the Self-Exclusion agreement will not be valid until the RTGD is accepted by ICR. I acknowledge that a person may proceed with signing the RTGD only when the Self-Exclusion period had ended.
- For long-term period:** I acknowledge that: (a) the submission of the RTGD does not guarantee immediate re-entry to any casino premises operated by ICR; (b) the RTGD is subject to review by ICR; and (c) my re-entry is valid only after the acceptance of RTGD by ICR. ICR reserves the right to extend exclusion if there are indicators of gambling-related harm.

4. I am aware that during the Self-Exclusion period (either short or long period), I **cannot enter or remain on the casino premises operated by ICR**. In case of long-term Self-Exclusion period, I acknowledge that I cannot enter or remain on the casino premises until the acceptance of my RTGD by ICR.
5. ICR will take all reasonable measures to prohibit my entrance into all the casino premises operated by ICR and my participation in any kind of casino games.
6. I acknowledge and agree that for the duration of this Self-Exclusion period and/or until the acceptance of my RTGD by ICR (as the case may be), I cannot, nor will I be able to **collect any winnings, stakes or recover any losses** resulting from any gaming activity at ICR's casino premises. I acknowledge and agree that ICR cannot pay any winnings or stakes or allow the recovery of any losses resulting from any gaming activity at ICR's casino premises.
7. I agree that for ICR to facilitate my Self-Exclusion, they must capture a new picture of me and hold my details on record.
8. I acknowledge that by opting in the Self-Exclusion programme, **my points will be frozen**, and I will not be able to collect any additional points or benefits during the Self-Exclusion period and/or until the acceptance of my RTGD by ICR (as the case may be). Upon completion/expiration of the Self-Exclusion period and/or until the acceptance of my RTGD by ICR (as the case may be), my ability to earn points and any benefits on the Melco Club card will be re-activated.
9. I also acknowledge that I **cannot participate** in any promotional activities conducted by ICR during the period of my Self-Exclusion and/or until the acceptance of my RTGD by ICR (as the case may be).
10. I understand that my data must be stored to enable the current Self-Exclusion document to be managed by ICR.
11. I agree that I have been made fully aware of all the strategies that are available for minimising the risk of any gambling-related harm and have decided, for reasons of my own, to request a Self-Exclusion.
12. I am aware that ICR will use reasonable endeavours to prohibit my entrance into casino premises; however, **I undertake the responsibility to ensure that I do not contravene the terms of my voluntary Self-Exclusion**. I agree that ICR, its officers and employees will not be held liable for any matter, financial or other, arising from or relating (in any way) to any breach of any term of my voluntary Self-exclusion or my failure to comply with the terms of my voluntary Self-Exclusion. Furthermore, I acknowledge that by entering or remaining on the casino premises during the Self-Exclusion period and/or until the acceptance of my RTGD by ICR (as the case may be) I **may be prosecuted for trespassing**, as permitted by law.
13. I hereby agree to indemnify ICR and its respective representatives, executives, directors, managers, employees, officers, agents, designees, sub-contractors, successors, or assignees, for any loss, liability, costs (including reasonable legal costs), damages, fines or expenses (of whatever nature) arising out of or relating (in any way) to any breach by myself of any of the terms of my voluntary Self-Exclusion.
14. I am aware that I may be permanently excluded from all the casino premises if I attempt to breach or if I breach my voluntary Self-Exclusion.

Applicant's Signature

Date of submission

SUPPORT AVAILABLE

If you require support or advice, please contact support line: **1422** Monday- Friday 9:00- 19:00

Or contact "PHAROS" Center for Prevention & Treatment of pathological gambling at 25-580448 (Stavraetou Machaira 42, Agios Athanasios Municipality Square, Limassol) www.pharoscenter.org



STAY IN CONTROL - GAME RESPONSIBLY

INTERNAL USE ONLY (COMPLETION ONLY BY RESPONSIBLE GAMING AMBASSADOR -RGA)

I, _____ (RGA employee's full name) as the appointed and authorized employee to complete this statement, certify that I conducted identification control of the person named above and confirm the interaction with the customer stated within and I therefore verify customer's request for Self-Exclusion.

Employee Number & Signature

Date of submission

Property of submission: