

INDOOR POOL GUIDELINES

Dive into serenity and relaxation.

To ensure a serene and luxurious experience for all our guests, we kindly ask that the following guidelines be observed when using the indoor pool facilities:

- Pool Operating Hours: 07:00 - 21:30.
- A certified lifeguard is on duty from 07:00 - 21:30 for your safety.
- Children under 18 years of age must be accompanied by an adult at all times.
- All guests are required to shower before entering the pool, to help maintain the highest standards of hygiene.
- To preserve a peaceful environment for all guests running, diving or any disruptive behaviour is not permitted.
- Guests with any contagious illness or visible skin condition are kindly requested not to use the pool.
- Do not enter the pool if you have open wounds, skin infections or contagious illnesses.
- Infants and toddlers must wear swim diapers with waterproof covers.
- For the safety of everyone, glass containers are not allowed in the pool area.
- The use of the pool under the influence of alcohol or drugs is strictly prohibited. Visibly intoxicated guests will be denied access.
- Smoking is not permitted in or around the pool area.
- Guests use the pool at their own risk and are expected to follow all guidelines responsibly.
- Pets are not permitted in the pool or surrounding areas.
- Elegant and appropriate swimwear is required at all times.
- The Hotel is not responsible for lost or stolen items.
- Water temperature is maintained at a reasonably comfortable and relaxing level.

In case of emergency, please dial: 112

The management reserves the right to restrict access to the pool area to ensure a safe, tranquil, and exclusive environment. Rules and policies are subject to change without prior notice. In the event of any dispute, the decision of ICR Cyprus Resort Development Co Limited shall be final and binding.

SAUNA & STEAM ROOM GUIDELINES

Designed for your well-being, comfort, and safety.

- For your peace of mind, guests with any medical condition are kindly advised to consult their physician prior to using the steam or sauna facilities.
- Guests who are pregnant, or experiencing heart, respiratory or circulatory conditions, high or low blood pressure, diabetes, or seizures, should refrain from using these amenities.
- Entry is not permitted to children under the age of 18. Use is strictly limited to individuals 18 years and older.
- Please limit the use of the sauna or steam room to 10-15 minutes.
- We kindly ask all guests to place a towel beneath them while seated in the sauna or steam room.
- Please remove all jewellery before entering, to avoid discomfort or injury.
- A cleansing shower is required before entering to maintain the highest standards of hygiene.
- Kindly refrain from smoking, eating, or drinking in the sauna and steam areas.
- Do not use water from the plunge pool to refill sauna buckets, as it contains balancing agents.
- Renu Spa & Fitness staff may discreetly monitor facilities to ensure the serene environment is preserved.
- Please remove contact lenses and glasses before entry.
- Out of consideration for all guests, the use of fragrances, essential oils, sprays, or creams is not permitted.
- Should you begin to feel unwell, we encourage you to leave the room calmly, hydrate, and inform a member of our spa team.
- Mobile phones and electronic devices should be left outside the thermal area to ensure tranquillity.
- Maintain a soft tone of voice to preserve the serene ambiance.
- Bathrobes and slippers must be worn in shared spa areas.
- Do not use the sauna and steam room under the influence of alcohol, sleeping pills or drugs.

In case of emergency, please dial: 112

The management reserves the right to deny access to ensure a safe and exclusive spa experience for all guests. Rules and guidelines may be updated without prior notice. In the event of any dispute, the decision of ICR Cyprus Resort Development Co Limited shall be final and binding on you.